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BA Nardi, S Whittaker, E Bradner - Proceedings of the 2000 ACM conference on Computer supported ..., 2000 - portal.acm.org

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AE Milewski, TM Smith - Proceedings of the 2000 ACM conference on Computer supported ..., 2000 - portal.acm.org

... they were already heavy users of Instant Messaging (IM) for ... they would send an IM message to probe ... the live addressbook to place the telephone call, relying ... Cited by 99 - [Related Articles](#) - [Web Search](#)

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M Foley - College & Research Libraries, 2002 - ala.org

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[Assignable associate priorities for user-definable instant messaging buddy groups - all 2 versions »](#)

M Aravamudan, RF Henrick, R Sundar, GJ Xikes - US Patent 6,301,609, 2001 - Google Patents

... 1 and 2, the Instant -^ Message (IM) server 130 ... the Communication Services Platform with Instant Messaging Service has ... call to a particular phone number, or it ... Cited by 36 - [Related Articles](#) - [Web Search](#)

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JC Tang, N Yankelovich, J Begole, F Li, J Bhalodia - Proceedings of the SIGCHI conference on Human factors in ..., 2001 - portal.acm.org

... Space (Jeffrey & McGrath [8]). Instant Messaging (IM) systems ... taking" process by printing a message and starting ... up menu next to each phone number offers all ... Cited by 164 - [Related Articles](#) - [Web Search](#)

[The mobile people architecture - all 23 versions »](#)

P Maniatis, M Roussopoulos, E Swierk, K Lai, G ... - ACM SIGMOBILE Mobile Computing and Communications Review, 1999 - portal.acm.org

... be the case between an email message and an ... Service [4] and the ever-popular instant messaging schemes, such ... ICQ [8] and AOU's In- stant Messenger [2], clearly ... Cited by 92 - [Related Articles](#) - [Web Search](#)

[The Session Initiation Protocol: Internet-centric signaling - all 20 versions »](#)

H Schulzrinne, J Rosenberg - Communications Magazine, IEEE, 2000 - ieeeexplore.ieee.org

... can also be used for instant messaging, event notification ... is that part of the message needs to ... also be a tel: URL identifying a traditional telephone number. ... Cited by 138 - [Related Articles](#) - [Web Search](#)

[The character, functions, and styles of instant messaging in the workplace - all 17 versions »](#)

E Isaacs, A Walendowski, S Whittaker, DJ Schiano, ... - Proceedings of the 2002 ACM conference on Computer supported ..., 2002 - portal.acm.org

... see whether users were multitasking while messaging with others ... in curly braces indicate a sound instant messages, eg ... hadn't sent out the message about getting ... Cited by 180 - [Related Articles](#) - [Web Search](#)

[Introducing instant messaging and chat in the workplace - all 15 versions »](#)

JD Herbsleb, DL Atkins, DG Boyer, M Handel, TA ... - Proceedings of the SIGCHI conference on Human factors in ..., 2002 - portal.acm.org

... The second primary type of functionality was instant messaging. ... open an IM window, type in a message, and a ... users' privacy, we did not log instant messages. ... Cited by 131 - [Related Articles](#) - [Web Search](#)

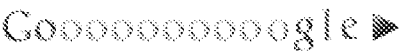
[Instant messaging in teen life - all 17 versions »](#)

RE Grinter, L Palen - Proceedings of the 2002 ACM conference on Computer supported ..., 2002 - portal.acm.org

... In addition to IM and email, the British participants used Short Message System

(SMS), a nearly instant text messaging service for mobile phones. ...

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